

Telefoneroöffnung / Schegloff

1. Distribution rule (Schegloff) for first utterances

a) "A first rule of telephone conversation, which might be called a "distribution rule for first utterances," is: the answerer speaks first. Whether the utterance be "hello," "yeah," "Macy's," "shoe department," "Dr. Brown's office," "Plaza 1 5000," or whatever, it is the one who picks up the ringing phone who speaks it." (Schegloff 1968, S. 1076).

b) "The distribution rule provides that the answerer normally talks first, immediately upon picking up their receiver." (1077).
Siehe auch S. 1080

2. Summons-Answer Sequences (Schegloff 1968, S. 1080)

"It seems that we could well regard the telephone ring as a summons. ... the structure of summons-answer sequences.

It can be noted at the outset that a summons - often called an "attention-getting device"- is not a telephone-specific occurrence. Other classes besides mechanical devices, such as telephone rings, include:

- (1) terms of address ...
- (2) courtesy phrases
- (3) Physical devices ..." (Schegloff 1968, S. 1080)

"Some typical summons-answer sequences are: telephone ring - "hello"; "Johnny?" - "yes"; "Excuse me" - "Yes"; "Bill?" - looks up." (Schegloff 1968, S. 1080)

"... sequence of summons and answer" (Schegloff 1968, S. 1081)

"... the ringing phone (summons) ... " (Schegloff 1968, S. 1081)

"fill (a) slot" (Schegloff 1968, S. 1082)

"If a called person's first remark is treated as an answer to the phone ring's summons, it completes the SA sequence, and provides the proper occasion for talk by the caller." (Schegloff 1968, S. 1087)

"... telephone ring is regarded as a summons ..." (Schegloff 1968, S. 1088) hier auch weitere Hinweise (ring of the phone - summons)

Schegloff, Emanuel A.: Sequencing in Conversational Openings, in: American Anthropologist, Vol. 70, Nu. 7/1968, 1075-1095