

Telefoneröffnungen / H. Sacks

Harvey Sacks

analysierte

audiotape recordings of calls to the Suicide Prevention Center in Los Angeles

„He examined sequences between the answerer, generally a social worker, and the caller, such as following:

(1)

Answerer: This is Mr. Smith may I help you

Caller: Yes, this is Mr. Brown

(2)

Answerer: This is Mr. Smith may I help you

... „(Psathas 1995, S. 13)

Unterschied zur Deutung bei Sacks:

„He noticed that the utterance, „This is Mr, Smith may I help you,“ provides a „slot“ for the caller to give their name.“ (Psathas 1995, S. 14)

Slot für Darstellung dessen, was der Fall ist (schnell zur Sprache bzw. Sache kommen)!